



January 5, 2006 / Vol. 2, No. 1

## Voluntary Vision Customers Can Use New Feature for Customer Service

Davis Vision, the vision care administrator for Group Insurance Services (GIS), has launched a new service option for GIS members. Members now have access to automated customer service 24 hours a day, seven days a week through a new dedicated toll-free number. By dialing 1-866-393-2273, members can access information anytime. Customer representatives are available to answer questions weekdays between the hours of 8 a.m. and 11 p.m. ET, on Saturdays from 9 a.m. to 4 p.m. and Sundays from noon to 4 p.m. Members may also access information anytime online at [www.davisvision.com](http://www.davisvision.com).

Existing customers will receive notice of the new service by mail this week and new members will receive a letter upon enrollment detailing their vision benefits. ■

## Indexed Annuities Can Provide Big Business

Indexed annuities have become the elite product for all ages. Group Insurance Services offers the best companies in the business and the best support available. The following are candidates for the indexed annuities:

- Group employees who are retiring from their employer
- People and retirees who are interested in investing without stock market risk
- Group employees who have left your groups for another employer or have quit
- People who have IRAs who have lost money in their mutual funds
- People moving to a new community and need to transfer accounts
- Friends and family who have lost money in the stock market ■

## Put Your GIS Regional Sales Consultant to Work for You

In addition to the assistance provided by your BlueCross BlueShield of Tennessee account manager, GIS sales consultants are available for customer presentations, enrollment meetings and more with no reductions in commissions to you. **Call your account sales executive, account manager or your GIS sales consultant any time you need help.** ■

### **West Tennessee**

#### **Jackie Gwyn**

1-888-423-9488 ext. 2316

[jackie\\_gwyn@GISbenefits.com](mailto:jackie_gwyn@GISbenefits.com)

### **Middle and Southeast Tennessee**

#### **John Sullivan**

1-888-423-9488 ext. 6412

[john\\_sullivan@GISbenefits.com](mailto:john_sullivan@GISbenefits.com)

### **Upper East Tennessee**

#### **Ray Hayes**

1-888-423-9488 ext. 6011

[ray\\_hayes@GISbenefits.com](mailto:ray_hayes@GISbenefits.com)

### **Director of Sales**

#### **John Sellers**

1-888-423-9488 ext. 3407

[john\\_sellers@GISbenefits.com](mailto:john_sellers@GISbenefits.com)